

Republic of the Philippines  
**Department of Education**  
REGION IV-A CALABARZON



DepEd-Division  
of Batangas

ICT SECTION

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**Regional Memorandum**

No. 852 s. 2025

**ADVISORY ON THE USE OF NATIONAL 911 EMERGENCY  
HOTLINE**

To **Schools Division Superintendents**

1. In reference to DepEd Memorandum OM-OUOPS-2025<sup>1</sup> and pursuant to Executive Order No. 56<sup>2</sup> dated May 18, 2025, this Office, through the Education Support Services Division, disseminates an advisory on institutionalization of nationwide emergency hotline "911".
2. The 911 system serves as the government's centralized emergency hotline for all types of emergencies, including but not limited to police, fire, medical, and mental health concerns. The system ensures coordinated and timely response by relevant national agencies through a single platform.
3. In this regard, all Schools Division Offices are hereby directed to disseminate this information to all schools to ensure that emergencies are reported without delay.
4. Immediate dissemination and strict compliance with this Memorandum are required.

  
**ATTY. ALBERTO T. ESCOBARTE, CESO II**  
Regional Director

03/ROETMJ

<sup>1</sup> Advisory on the use of the national 911 emergency hotline

<sup>2</sup> Institutionalizing the emergency 911 Hotline as the nationwide emergency answering point, replacing patrol 117, and for other purposes



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Department of Education




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OFFICE OF THE UNDERSECRETARY FOR OPERATIONS

MEMORANDUM

OM-OUOPS-2025- - -

TO : **ALL REGIONAL DIRECTORS**  
**ALL SCHOOLS DIVISION SUPERINTENDENTS**  
**ALL SCHOOL HEADS**  
**ALL OTHERS CONCERNED**

FROM :  **MALCOLM S. GARMA**  
*Undersecretary for Governance and Operations*

 **JOCELYN DR ANDAYA**   
*Regional Director, NCR*  
*concurrent Officer-in-Charge,*  
*Office of the Assistant Secretary for Governance and Operations*

SUBJECT : **ADVISORY ON THE USE OF THE NATIONAL 911 EMERGENCY HOTLINE**

DATE : September 30, 2025

Pursuant to Executive Order No. 56, dated May 25, 2018, the number "911" is institutionalized as the Nationwide Emergency Hotline Number.

The 911 system serves as the government's central emergency hotline for all types of emergencies, including but not limited to police, fire, medical, and mental health concerns. The system also integrates national agencies and local units into one coordinated platform for a more efficient response.

In this regard, all DepEd offices and stakeholders are highly encouraged to use the 911 hotline to report emergencies.

For wide dissemination.